Live Support Chat System

Support Desk

- Sales Department All sales or pre-sales should be directed here.
- Billing Department All billing requests should be directed to this department.
- Support Department All Web Hosting support related issues should be redirected here.
- Abuse Department Please direct all web hosting and network abuse related inquiries here.
- RMA Department All returns or Return Merchandise Authorizations should be opened here.
- Technical Services All technical related requests related to on-site service should be sent her

You must have an account gottle but twee before using this feature.

For a faster response and to reduce call volume, please use the support desk if you are unable to spe

## **Support Center**

Office:	1-(859)-523-9189
Web Fax:	1-(800)-315-5915
Toll Free:	1-(800)-315-5915

(SMS): 1-(859)-396-0365 1-(859)-215-0014 INTL: sales (at) zioinc.com Sales Email: Billing Email: billing (at) zioinc.com Support Email: support (at) zioinc.com Abuse Email: abuse (at) zioinc.com rma (at) zioinc.com RMA Email: **Technical Email:** tech (at) zioinc.com Jobs Email: jobs (at) zioinc.com

Zio Inc. is a registered incorporation based out of Lexington, Kentucky.

## Hours of Operation