

(About 20-30 checks) I called your bank 15+ times about the delay for this card. In business time is money, and after all the waiting, I ended up being 35 days late on the purchase because I couldn't even run the purchase through my personal debit card. Of course your bank has no one available to help me with this because all I get is VOICEMAIL. So a payment to an international seller was 35+ days late, meaning the inventory for less than 1% of my business that I was going to invest into your bank never existed in my system before christmas, and it still has not arrived, so the return on what I ordered will be drastically less because you suck at delivering financial tools needed to run a business. So, after all of this crap I have had to wade through, it is almost the new year, a good 60 days have passed and still no debit card and guess what.. Your charging me overdraft fees on my personal account when there should be over \$5000.00 in my business account and over \$1000.00 in my personal. However you never sent me the damn debit card. Another thing you need to fix is there should not be an "Application" for a damn debit card. It should be included as part of the intital account creation platform that you use for new accounts. Thank common sense I didn't invest more money into your bank than I did or I would be out a lot more. I hope that this message reaches someone in the company that can realize how this makes you look like retards. Even though it's only 1% of my money, it would have grown to a larger number and I would have potentially thought of investing more money into your system. However at this point I realize that you cannot provide the simple things that your policies represent, and above that your trying to charge me fees. I ask 2 things out of this, refund the overdraft fees on my personal account, and send me a damn business debit card, or I'm going to write a published article on financial news networks that your bank cannot provide the products that you represent. If you cannot meet these two things, I do not wish to do anymore business with Traditional Bank and will publish recorded phone calls with your representatives that NEVER call me back and all I ever get is someone forwarding me to another voicemail box.

Brad T. Burns
Chief Executive Officer
Zio Inc.
Los Angeles, California
7000 N 16th Street
<http://www.zioinc.com/>

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